

Community Promotion

Greater Sterling Development Corporation

1741 Industrial Drive Sterling, IL 61081 (815) 625-5255 www.sterlingdevelopment.org

Sterling Main Street

211 Locust Sterling, IL 61081 (815) 626-8610 www.sterlingmainstreet.org

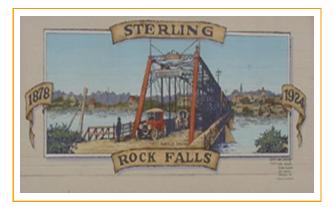
Sauk Valley Area Chamber of Commerce

211 Locust Sterling, IL 61081 (815) 625-2400 saukvalleyareachamber.com

Social Services

Lutheran Social Services 1901 1st Avenue Sterling, IL 61081 (815) 626-7333 www.lssi.org

United Way of Sterling- Rock Falls 502 1st Avenue Sterling, IL 61081 (815) 625-7973 www.unitedway.org



City Events

Movies at Grandon

Free outdoor movies at Grandon 2nd, 4th, and 5th Thursdays during the summer at dusk

Municipal Band Concerts Central Park, Grandon Civic

Wednesdays for 10 weeks starting in June at 7:30pm

Seasonal Sights and Sounds Parade

1st Friday of December Downtown Sterling

Fourth Fridays The fourth Friday of every month Downtown Sterling

Mexican Fiesta Days Every September Sterling and Rock Falls

Storytelling and Arts Festival Sterling Public Library 1st weekend in September

City Council City Hall 1st and 3rd Mondays of the 6:30pm

Plan Commission 3rd Thursday of the month

Your City Council

Mayor (At Large) Skip Lee Ward 1 Retha Elston At Large John \$tauter

At Large Christopher Schuchar

Ward 2 Barry Cox Ward 3 Lou Sotelo Ward 4 Joe Martin

Important Numbers

City Hall: 815-632-6621 Police: 815-632-6640 Fire: 815-626-2783

Electrical Outage: ComEd at 800-334-7661

Water Leak: 815-625-0017

Chamber of Commerce: 815-625-2400 Energy: Comed at 800-334-7661 Telephone: AT&T at 1-800-244-4444 Snow Removal: 815-632-6657

Drivers License Registration: 815-626-2825 Sterling Public Library: 815-625-1370

Welcome

to the City of **Sterling**



Welcome to Sterling! Within this brochure, you will find information of interest to you as a new City of Sterling resident about city-provided and other services, attractions, and entertaining places to visit.



City of Sterling 212 3rd Street Sterling, IL 61081 815-632-6621 info@sterling-il.gov Office Hours: Monday-Friday 8:30am-5pm

COMMUNITY INFORMATION

UTILITY CONTACTS

Water

Water is provided by Illinois-American Water Company. For service, please call (815) 625-0017.

Cable

Comcast is our cable television provider. You can reach their local office to schedule an installation time at 1-877-870-4310. http:// www.comcast.com

Internet

Comcast 323 1st Ave, Rock Falls, IL (866) 594-1234

T6/Essex 2 E 3rd St, Sterling, IL (815) 284-3773 http://www.t6b.com/

Internet Services of Northern Illinois 2 E 3rd St, Sterling, IL (815)

William & Mary Computer

812 12th Ave, Rock Falls, IL (815) 626-3282

www.williamandmarycompu ter.com

Trash Service

380-3773

Solid waste collection services are contracted through Allied Waste. The City of Sterling is responsible for billing matters. Your City solid waste billing is included on your City sewer/trash bill. Flat monthly rates will be in the range of \$13.85-\$13.95 this fiscal year. While the monthly fee will increase, average customers will see a slight overall reduction because they will no longer need to buy the bags. To learn more about Sterling's solid waste collection, visit http://www.sterling-il.gov/ or call Rock Valley Disposal at 815-625-1281. For billing questions, please contact the City of Sterling Finance Division at 632-6632.

Electric

Sterling's electric provider is ComEd. They may be reached at 800-334-7661, www.ucm.com

Natural Gas

Nicor provides natural gas service to the area. Call toll-free at 888-642-6748 for service. www.nicor.com/gas/

Sewer

The City provides wastewater treatment services. For questions regarding your service, call 815-632-2232. For billing questions, call the City Finance Department at 815-632-6632. You do not have to sign up for sewer service; your account is automatically created after your water service begins. http://www.sterling-il.gov/

Telephone

AT&T is the local phone service provider for our region. To establish phone service, call 1-800-244-4444. www.sbc.com

T6 broadband is an alternative phone service provider. http:// www.t6b.com/

and office hours are 8am to 4:30pm.

CODE ENFORCEMENT

Weeds/Grass

City Ordinances require that all premises and exterior property shall be maintained free from weeds or plant growth in excess of 8 inches. All noxious weeds shall be prohibited.

Brush/Limbs Yard waste is collected year around. Soft yard waste must be contained in special Kraft påper bags or in a 60 or 90 gallon toter or in a tightly covered plastic or metal watertight container. Hard vard waste will be collected at the curb only if it is tied into bundles not exceeding 48 inches in length, 4 inches in diameter and 50 pounds in weight.

Junk Vehicles Please keep your property free of any junk motor vehicles. The City will declare a nuisance of any abandoned or inoperative vehicle in the view of the general public that is in a state of disrepair with missing or altered parts rendering it incapable of being driven in its current condition, or any motor vehicle that has not been moved or used for seven consecutive days and not enclosed in a building or structure or located on a sales lot of a licensed automobile dealer.

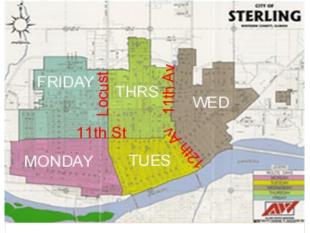
No signs shall be erected in the public right-of-way except in accordance with section 102-269 and the special use requirements of section

14 to 18 years old 12:01am - 6am Saturday and Sunday 11pm - 6am from Sunday to Thursday

15 years old and younger 10pm - 6am seven days a week

Noise

No person shall use any device, either mobile or stationary, for the purpose of amplifying the human voice or other sounds in such manner that the voice or other sound is audible in a street or other public place without first securing a permit therefor from the chief of police.



BUILDING PERMITS

All permits are issued through the Community Services Department at City Hall. They can be reached at 815-632-6624

HEALTH FACILITIES

CGH Medical Center 100 E. LeFevre Road Sterling, IL 61081 http://www.cghmc.com/

CGH Clinic 101 E Miller Rd Sterling, IL 61081 (815) 625-4790 Toll Free (800) 625-4790

VOTER REGISTRATION

City of Sterling, City Clerk 212 3rd Avenue Sterling, IL 61081 (815) 632-6630



PARKING

The City of Sterling owns 11 parking lots in the downtown area for permit parking. Lots provide a mix of permit only and hourly parking. Additionally, on-street parking in the downtown is free. Permits for parking in the permit lots may be purchased in the City Clerk's office.

Public announcements regarding snow route parking will be made on WSDR AM, WSSO FM, and WLLT FM radio stations.

RECREATION

Sterling Park District 211 E. St. Mary's Road Sterling, IL 61081 (815) 622-6200 www.sterlingparks.org

Emerald Hill Golf and Learning Center 16802 Prairieville Road Sterling, IL 61081 (815) 622-6204

Oppold Marina Stouffer Road Sterling, IL 61081 (815) 622-6203

Duis Recreation Center 211 East St. Mary's Road Sterling, IL 61081 (815) 622-6200

Westwood Sports Center 1900 Westwood Drive Sterling, IL 61081 (815) 622-6201